



CARE & MAINTENANCE FOR SILK CARPETS & RUGS

Silk is highly resistant to dirt and dust and is also very resistant against abrasion by walking on as long as it is in a dry status. Silk gets weaker when it is humid or wet.

It is recommended that *all silk carpets and rugs be cleaned by a professional*. A spot test should be done by the professional cleaner in an inconspicuous area to make sure no change in color or texture occurs.

Simple maintenance as explained below may be exercised, by trying first a test in an inconspicuous area.

Use a soft cotton towel soaked in luke-warm vinegar-water and clean the pile by striking along the "Flow" of the pile and not against the stroke of the pile. The vinegar-water can be half a gallon of luke-warm water, add about 4 spoons full of white vinegar. Vinegar will brighten up silk beautifully and also the colors.

Bad or very resistant dirty spots should not be cleaned by the above method, but be given to the professional cleaner. *WHEN IN DOUBT ALWAYS HAVE A PROFESSIONAL CLEAN THE RUG OR CARPET.*

It is normal characteristic of silk and other fine carpets and rugs to shed, sprout, and shade. This should cause no concern as it is expected and should not be considered a manufacturing defect.

Please refer to our care and maintenance brochure for additional information and instructions along with our warranty information on topical treatments. *NO TOPICAL TREATMENTS TO BE USED ON SILK.*



Congratulations! Your choice of wool carpet is an investment in beauty, practicality, and ease of maintenance. You can ensure your carpet will last longer and look better by following the three basic rules of carpet maintenance:

1. Vacuum regularly
2. Remove spills immediately
3. Professionally clean as required (usually no more than once every year or two)

Vacuuming

The most important maintenance step is proper vacuuming. Regular and thorough vacuuming at least once a week and more often in heavy traffic areas will remove soil and dirt particles before they become imbedded into the pile of the carpet. An upright Vacuum cleaner with rotating beater bar and brush or canister type with a power head are the most efficient cleaners. The head of the vacuum cleaner should be adjusted so that the brushes barely touch the surface of the carpet. The easiest way to do this is to place a sheet of paper under the vacuum and adjust it until you hear the beater bar hitting the paper.

DO NOT use a self adjusting vacuum since they adjust too deeply into the pile and will cause excessive fuzzing.

DO NOT use an overly stiff brush on the beater bar since this too will cause excessive fuzzing.

DO NOT use any vacuum made by Dyson Vacuum since these will cause excessive fuzzing. No claims will be accepted when a Dyson vacuum cleaner is used.

It is important to remember to move the vacuum cleaner slowly to allow time to remove soil, and above all, make sure that the dust bag is never more than half full. Remember you cannot over vacuum, and vacuuming should begin the day the carpet is installed.

Spot and Spill Removal

One of the most crucial areas of carpet maintenance is the removal of spots and spills. Acting quickly when anything is dropped or spilled and always having the necessary cleaning materials on hand are of the utmost importance.

RUGS INT

TYPE OF TREATMENT

(Cleaning recommendations listed numerically on Spot Removal Chart)

1. Add cold water and blot
2. Detergent solution or WoolClean Dry Spot Remover #1
3. Methylated mineral spirits, turpentine, or WoolClean Dry Spot Remover #2
4. Chill with aerosol freezing agent or ice cubes in a plastic bag. Pick or scrape off gum.
5. Warm water
6. Clean nail polish remover (preferably acetone)
7. Isopropyl alcohol
8. Rust remover
9. Absorbent powder (e.g., salt, talc or Absorb-It™)
10. Absorbent cleaner (Host®, Capture® or Dri-Matic®)

CLEANING AGENTS FOR SPOT REMOVAL

DETERGENT SOLUTION Mix one teaspoon of clear dish washing liquid or detergent powder (containing no bleaches or strong alkalis) with a cup of warm water. This solution must be well rinsed with clear water.

ABSORBENT CLEANERS Host, Capture, or Dri-Matic.

Warnings:

- Some chemicals are hazardous (corrosive, flammable, toxic, etc.) and should be used with great care, strictly in accordance with their use and safety instructions.
- When applying Dry Spot Remover #2 or other solvent-containing products, have the work area well ventilated.
- Do NOT apply stain repellent treatments which contain any silicone because they tend to accelerate carpet soiling. Unique will not accept complaints where such treatments have been used.
- Always pre-test a cleaning agent in an inconspicuous place, such as under a piece of furniture or in the corner of the room, to insure that it does not remove color.

Information courtesy of Wools of New Zealand

SPOT REMOVAL CHART

TYPE OF SPOT	ORDER OF TREATMENT		
	Step 1	Step 2	Step 3
Alcoholic Beverages	1	2	/
Bleach	1	2	/
Blood	1	2	/
Butter	3	2	/
Candle wax **	/	/	/
Chewing Gum	4	3	/
Chocolate	2	3	/
Coffee	1	2	3
Colas and Soft Drinks	1	2	/
Cooking Oils	4	2	/
Cream	2	3	/
Egg	2	/	/
Floor Wax	3	2	/
Fruit Juice	1	2	/
Furniture Polish	3	2	/
Gravy and Sauces	5	2	3
Ink (Fountain Pen)	1	2	/
Ink (Ball Point)	4	7	2
Ink (Felt Tip)	5	2	6
Ketchup	5	2	/
Lipstick	3	2	/
Mercurochrome *	2	10	/
Milk	5	3	2
Mustard	2	/	/
Nail Polish	6	3	/
Oil and Grease	3	2	/
Paint (Latex)	1	2	3
Paint (Oil)	9	3	2
Rust	3	2	8
Salad Dressing	2	3	/
Shoe Polish	3	2	/
Soot	3	2	/
Tar	3	/	/
Tea	1	2	3
Urine (fresh)	1	2	/
Urine (old)	1	2	10
Vomit	2	/	/
Wine	9	1	2
Unknown Material	3	10	2

* repeat step 2, **absorbent paper and hot iron



Steps for successful spot removal

1. Blot spills with white paper towels or clean absorbent cloth. Scoop solids with knife or spoon.
2. Pretest spot-removal materials in an inconspicuous area.
3. Apply cleaning agent to an absorbent towel, not the carpet, and blot
4. Do not over-wet the carpet.
5. Work inward from the edge of the spot to prevent excessive spreading
6. Rinse by applying clear, tepid water using a clean cloth. Again, work from the edge to the center. Do not rub and do not over-wet.
7. Remove excess moisture by applying pressure with paper towels or absorbent cloth.
8. To dry: apply a ½" thick layer of paper towels over the wet areas and weigh them down. Change as the towels become wet. Brush the pile with your fingers to restore the texture after the area has dried.

General Cleaning

If you've taken care to vacuum your carpet as recommended, you may not need to clean your carpet for several years. However, when the carpet does start to look soiled, we would strongly recommend having it professionally cleaned by the dry foam, dry extraction, or spray extraction methods.

Aerosol Foam Shampoo: For light cleaning of small areas, aerosol foam shampoos can be used. The foam is to be sprayed sparingly (to avoid leaving an easily re-soiled residue) directly onto the carpet and worked into the pile with a moistened sponge or brush. After the carpet is dry, which generally takes less time than with liquid shampoos, the carpet is vacuumed.

Dry Extraction (Absorbent Powder): There are several cleaning agents available whose absorbent particles contain moisture, detergent, and solvents. After vacuuming, the powder is sprinkled liberally on the carpet, brushed into the pile, and then vacuumed out. Because the carpet is never wet during this process, there is no down time and the room is ready to use immediately. Any absorbent powder remaining after vacuuming will continue to absorb soil and can be removed in subsequent vacuuming, so there is no concern over residue causing quick re-soiling.

Spray Extraction Cleaning: With the spray extraction method, often incorrectly referred to as steam cleaning, the carpet is injected with a warm water and detergent solution under pressure so that the soil is suspended in the water and extracted almost immediately by a high-suction wet-vacuum system. This method is particularly useful for very dirty carpets because it removes deep-seated soil. Although spray extraction equipment can be rented, it is strongly recommend that this type of cleaning be done only by a trained professional since care must be taken not too over apply the cleanser or over-wet the carpet.